



Greg Ashcraft
Controller

South Arkansas Telephone Company

Your Link to the Telecommunications World™

Received & Inspected

JUL -3 2012

FCC Mail Room

June 27, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: Annual Reporting Requirements pursuant to §54.313(a)(2)-(6)
WC Docket No. 10-90

Gentlemen:

South Arkansas Telephone Company is submitting the attached certifications to comply with the Annual Reporting Requirements pursuant to §54.313 (a)(2)-(6), WC Docket No. 10-90.

Please let me know if you have any questions.

Sincerely,

Greg Ashcraft
Secretary/Treasurer – CFO

Cc: USAC

cc: Ashcraft rec'd 0
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FCC Mail Room

Section 1: Certification Required for all Recipients of High Cost Support (ILECs and CETs)**ETC Annual Reporting Requirements 47 CFR §54.313(a)(2) through (a)(6) and (h)**

Section 54.313(a)(5)-(6) of the rules of the Federal Communications Commission ("FCC") requires South Arkansas Telephone Company, Study Area Code 401702, (the "Company") to be able to make certifications regarding service quality standards and consumer protection rules and the Company's ability to function in emergency situations. The Company makes these certifications below.

I, Greg Ashcraft, am an officer of South Arkansas Telephone Company and hereby certify:

- That the Company is complying with applicable service quality standards and consumer protection rules.
- That the Company is able to function in emergency situations as set forth in §54.202(a)(2).¹

Name of Officer (Print): Greg Ashcraft

Title: Secretary/Treasurer

Signature: 

Date: June 27, 2012

¹ Section 54.202(a)(2) required ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations"

Section 2: State-Designated ETC Reporting

ETC Annual Reporting Requirements 47 CFR §54.313(a)(2) through (a)(6) and (h)

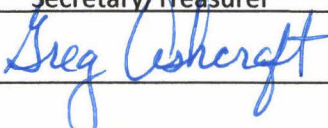
In its *Clarification Order*, the FCC required state-designated ETCs that are subject to a state requirement to report to the state some or all of certain information annually, to file a copy of any relevant information with the FCC in 2012². Specifically, state-designated ETCs must file information concerning outages, unfulfilled requests, and complaints as required in Section 54.313(a)(2)-(4) of the FCC's rules if the state requires ETCs to report some or all of this data.

- South Arkansas Telephone Company, Study Area Code 401702, is located in Arkansas. This state commission's rules do not require state-designated ETCs to file an annual report containing some or all of the following information: information concerning unfulfilled service requests. Accordingly, the Company is not subject to this reporting requirement.
- South Arkansas Telephone Company, Study Area Code 401702, is located in Arkansas. This state commission's rules do required state-designated ETCs to file an annual report containing some or all of the following information: information concerning outages and/or complaints. Pursuant to the *Clarification Order*, below is the relevant information that the Company provided in its most recent annual report:

Certification of Officer as to the Statements made above and Accuracy of any data provided concerning Outages, Unfulfilled Requests, and/or Complaints.

Name of Officer (Print): Greg Ashcraft

Title: Secretary/Treasurer

Signature: 

Date: June 27, 2012

² Connect America Fund, WC Docket No. 10-90, A National Broadband Plan for Our Future, GN Docket No. 09-51, Establishing Just and Reasonable Rates for Local Exchange Carriers, WC Docket No. 05-337, Developing an Unified Intercarrier Compensation Regime, CC Docket No. 01-92, Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Lifeline and Link-Up, WC Docket No. 03-109, Universal Service – Mobility Fund, WT Docket No. 10-208, Order, DA 12-147 (rel. Feb 2, 2012)(“*Clarification Order*”) at para. 10

Section 3: Voice Rate and Line Count Data

ETC Annual Reporting Requirements 47 CFR §54.313(a)(2) through (a)(6) and (h)

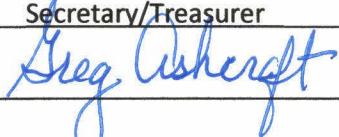
Pursuant to Section 54.313(h) of the FCC's rules, all rate-of-return incumbent local exchange carrier recipients of High Cost Loop Support must report all of their rates for residential local service for all portions of their service area, as well as state fees as defined pursuant to Section 54.318(e), to the extent the sum of those rates and fees are below the rate floor as defined in Section 54.318, and the number of lines for each rate specified. Carrier shall report lines and rates in effect as of June 1.

As of June 1, 2012, South Arkansas Telephone Company, Study Area Code 401702, receives High Cost Loop Support but **does not** have any tariffed rates for residential local, as well as state fees defined pursuant to Section 54.318(e), that are below the \$10 urban rate floor.

Certification of Officer as to the Statements made above and Accuracy of any data provided concerning the Rate Floor:

Name of Officer (Print): Greg Ashcraft

Title: Secretary/Treasurer

Signature: 

Date: June 27, 2012

Please note that this information data was provided to the FCC and USAC by NECA. Providing this information in this filing satisfied the requirement to provide a copy of this information to the state.

Company Name South Arkansas Telephone Company

APSC SERVICE PERFORMANCE REPORT - TPR 9.01 10.01 10.06													
2011													
Line No.		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Trouble Reports TPR 10.06													
1	Access Lines	1852	1841	1821	1750	1752	1750	1742	1737	1718	1717	1714	1716
2	Total Trouble Rpts.	42	81	80	76	45	64	97	92	62	49	70	69
3	Deregulated	29	42	52	40	18	39	57	55	37	39	47	48
4	Excluded	0	0	2	0	0	0	6	1	0	0	4	0
5	Measurable Rpts.	13	39	26	36	27	25	34	36	25	10	19	21
6	Trouble Index	0.7	2.12	1.43	2.06	1.54	1.43	1.95	2.07	1.46	0.58	1.11	1.22
Service Outage Restoration TRP 10.01													
7	Total OOS Rpts.	27	53	35	46	24	41	54	49	31	26	37	39
8	Deregulated	16	23	19	22	10	23	21	29	20	19	22	25
9	Excluded	0	0	2	0	0	0	4	1	0	0	0	0
10	Measurable Rpts.	11	30	14	24	14	18	29	19	11	7	15	14
11	Restored W/ 24 Hrs.	11	30	14	24	14	18	29	19	11	7	15	14
12	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Application for Service 5 days TPR 9.01													
13	Total Applications	4	15	14	12	15	12	7	13	11	17	17	17
14	W/ 5 Days	4	15	14	12	15	12	7	13	11	17	17	16
15	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	94.10%
Application for Service 30 days TPR 9.01													
16	Total Applications	1	0	0	0	0	0	0	0	0	0	0	0
17	W/ 30 Days	1	0	0	0	0	0	0	0	0	0	0	0
18	Percentage	100.00%											

Target

<=5

>=95%

>=95%

>=95%

Name and address of person to
contact regarding this information:

Greg Ashcraft
P O Box 130
Sheridan, AR 72150

Company Name South Arkansas Telephone Company

APSC SERVICE PERFORMANCE REPORT - TPR 9.01 10.01 10.06														
2011														
Line No.		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Trouble Reports TPR 10.06														
Exchange Name:	1	Access Lines	245	244	244	232	208	211	212	211	213	212	208	208
Banks	2	Total Trouble Rpts.	7	11	10	9	7	9	17	7	8	8	4	7
Switch Mfg:	3	Deregulated	2	5	5	5	3	6	13	4	6	5	3	6
DMS-10	4	Excluded	1	0	0	0	0	0	0	0	0	0	0	1
NXX:	5	Measurable Rpts.	4	6	5	4	4	3	4	3	2	3	1	
870/465	6	Trouble Index	1.63	2.46	2.05	1.72	1.92	1.42	1.89	1.42	0.94	1.42	0.48	0
Service Outage Restoration TRP 10.01														
	7	Total OOS Rpts.	5	7	3	7	4	4	10	4	5	4	3	8
	8	Deregulated	2	3	1	4	1	3	9	2	4	2	2	6
	9	Excluded	0	0	0	0	0	0	0	0	0	0	0	0
	10	Measurable Rpts.	3	4	2	3	3	1	1	2	1	2	1	2
	11	Restored W/ 24 Hrs.	3	4	2	3	3	1	1	2	1	2	1	2
	12	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Application for Service 5 days TPR 9.01														
	13	Total Applications	2	2	5	1	3	2	1	1	5	2	0	2
	14	W/ 5 Days	2	2	5	1	3	2	1	1	5	2	0	2
	15	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
Application for Service 30 days TPR 9.01														
	16	Total Applications	0	0	0	0	0	0	0	0	0	0	0	0
	17	W/ 30 Days	0	0	0	0	0	0	0	0	0	0	0	0
	18	Percentage												

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2011													
Line No.		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Trouble Reports TPR 10.06													
1010	1010	1021	1010	1021	1020	961	919	915	913	896	896	893	893
Hermitage	2	Total Trouble Rpts.	48	44	20	43	47	49	56	40	45	29	27
Switch Mfg:	3	Deregulated	14	18	12	21	24	22	24	22	21	14	14
DMS-10	4	Excluded	0	0	0	0	0	0	0	0	0	0	0
NXX:	5	Measurable Rpts.	34	26	8	22	23	27	32	18	24	15	13
870/463	6	Trouble Index	3.37	2.57	0.78	2.16	2.39	2.94	3.5	1.97	2.68	1.67	1.46
Service Outage Restoration TRP 10.01													
	7	Total OOS Rpts.	37	30	13	33	32	28	38	28	29	15	20
	8	18	11	9	9	13	11	11	15	14	13	6	11
	9	Excluded	0	0	0	0	0	0	0	0	0	0	0
	10	Measurable Rpts.	26	21	4	20	21	17	23	14	16	9	9
	11	Restored W/ 24 Hrs.	26	21	4	20	21	17	23	14	16	9	9
	12	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Application for Service 5 days TPR 9.01													
	13	Total Applications	8	7	11	2	8	7	13	9	4	7	5
	14	W/ 5 Days	8	7	11	2	8	7	13	9	4	7	5
	15	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Application for Service 30 days TPR 9.01													
	16	Total Applications	1	0	0	0	0	0	0	0	0	0	0
	17	W/ 30 Days	1	0	0	0	0	0	0	0	0	0	0
	18	Percentage	100.00%										

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APSC SERVICE PERFORMANCE REPORT - TPR 9.01 10.01 10.06													
2011													
Line No.		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Trouble Reports TPR 10.06													
1	Access Lines	266	266	269	267	242	228	225	226	220	223	223	221
2	Total Trouble Rpts.	3	23	8	15	5	5	31	12	10	2	14	7
3	Deregulated	3	19	3	3	4	4	10	6	3	2	9	5
4	Excluded	0	0	0	0	0	0	0	0	0	0	0	0
5	Measurable Rpts.		4	5	12	1	1	21	6	7		5	2
6	Trouble Index	0	1.5	1.86	4.49	0.41	0.44	9.33	2.65	3.18	0	2.24	0.9
Service Outage Restoration TRP 10.01													
7	Total OOS Rpts.	1	18	6	12	1	2	25	6	9	1	9	5
8	Deregulated	1	4	1	2	1	1	6	2	2	1	6	3
9	Excluded	0	0	0	0	0	0	0	0	0	0	0	0
10	Measurable Rpts.	0	14	5	10	0	1	19	4	7		3	2
11	Restored W/ 24 Hrs.	0	14	5	10	0	0	19	4	7	0	3	2
12	Percentage		100.00%	100.00%	100.00%		0.00%	100.00%	100.00%	100.00%		100.00%	100.00%
Application for Service 5 days TPR 9.01													
13	Total Applications	1	1	4	2	3	1	0	5	2	4	2	0
14	W/ 5 Days	1	1	4	2	3	1	0	5	2	2	2	0
15	Percentage	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	50.00%	100.00%	
Application for Service 30 days TPR 9.01													
16	Total Applications	0	0	0	0	0	0	0	0	0	0	0	0
17	W/ 30 Days	0	0	0	0	0	0	0	0	0	0	0	0
18	Percentage												

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